



Bay Area Metro Center  
375 Beale Street  
San Francisco, CA 94105

## Meeting Agenda

### Regional Network Management Council

*Robert Powers, Chair    April Chan, Vice Chair*

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Monday, December 18, 2023

11:00 AM

BART Board Room, 1st Floor,  
2150 Webster Street  
Oakland, CA 94612

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The Regional Network Management Council is scheduled to meet at 11:00 a.m.

Meeting attendees may opt to attend in person for public comment and observation at BART Board Room, 1st Floor, 2150 Webster Street, Oakland, CA 94612. In-person attendees must adhere to posted public protocols while in the building. The meeting webcast will be available at <https://mtc.ca.gov/whats-happening/meetings/live-webcasts>. Members of the public are encouraged to participate remotely via Zoom at the following link or phone number.

Members of the public participating by Zoom wishing to speak should use the “raise hand” feature or dial \*9. When called upon, unmute yourself or dial \*6. In order to get the full Zoom experience, please make sure your application is up to date.

Attendee Link: <https://us06web.zoom.us/j/82697856925>  
iPhone One-Tap: US:+16699006833,,82697856925#  
US (San Jose) +16694449171,,82697856925# US

Join by Telephone (for higher quality, dial a number based on your current location) US:  
888 788 0099 (Toll Free) or 877 853 5247 (Toll Free)

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<https://mtc.ca.gov/how-provide-public-comment-board-meeting-zoom>

Members of the public may participate by phone or Zoom or may submit comments by email at [info@bayareametro.gov](mailto:info@bayareametro.gov) by 5:00 p.m. the day before the scheduled meeting date. Please include the committee or board meeting name and agenda item number in the subject line. Due to the current circumstances, there may be limited opportunity to address comments during the meeting. All comments received will be submitted into the record.

**Roster**

**Robert Powers (Chair), April Chan (Vice Chair), Michelle Bouchard, Bill Churchill, Andrew Fremier, Carolyn Gonot, Michael Hursh, Denis Mulligan, Seamus Murphy, Jeffrey Tumlin, and Nancy Whelan**

**1. Call to Order / Roll Call / Confirm Quorum**

*A quorum of the Council shall be a majority of its voting members (6).*

**2. Welcome**

*Chair Powers*

**3. Consent Calendar**

- 3a. [23-1488](#) Minutes of the November 27, 2023 Meeting

**Action:** Approval

**Attachments:** [3a. 2023 11 27 Minutes of the Regional Network Management Council meeting](#)

**4. Approval**

- 4a. [24-0069](#) Endorsement of the Regional Network Management Council Charter

**Action:** Approval

**Presenter:** Melanie Choy

**Attachments:** [4a. Summary Sheet RNM Council Charter](#)  
[4ai Temp-RES 4622 and Attachment A B](#)

- 4b. [24-0070](#) Regional Network Management Council FY2023-2024 and 2024-25 Work Plan

Initial work to stand up the RNM Council includes adoption of a Work Plan. Staff have incorporated feedback from the RNM Council and RNM Committee and are returning for approval of the RNM Council FY 2023-24 and 2024-25 Work Plan.

**Action:** Approval

**Presenter:** Melanie Choy (MTC), and Hannah Lindelof (BART)

**Attachments:** [4b Summary Sheet RNM Council 2023-24&2024-25 Work Plan](#)  
[4bi Attachment A RNM Council FY 2023-24&2024-25 Work Plan](#)  
[4bii Attachment B RNM Work Plan and Performance Measures](#)

## 5. Information

### 5a. [23-1491](#) Transit Transformation Action Plan: Update on Regional Transit Priority Efforts

A presentation on current efforts focused on the development of a regional Transit Priority Policy and funding the design and delivery of near-term transit projects that improve speed and reliability.

**Action:** Information

**Presenter:** Joel Shaffer (MTC), Mika Miyasato (AC Transit)

**Attachments:** [5a. Summary Transit Priority Efforts](#)  
[5ai. Transit Priority Efforts - Attachment A](#)  
[5aii. Transit Priority Efforts - Attachment B](#)

## 6. Directors Report-Choy

## 7. Public Comment / Other Business

*Members of the public participating by Zoom wishing to speak should use the “raise hand” feature or dial \*9. When called upon, unmute yourself or dial \*6.*

### 7a. [24-0097](#) Public Comments

**Attachments:** [7a. Seamless Bay Area and Transportation Management Association Organizat](#)

## 8. Adjournment / Next Meetings

*The next meeting of the Regional Network Management Council is scheduled to be held at 11:30 a.m. on Monday January 22, 2024 at the MTC, 1st Floor Board Room, 375 Beale Street, San Francisco CA 94105. Any changes to the schedule will be duly noticed to the public.*

**Public Comment:** The public is encouraged to comment on agenda items at Committee meetings by completing a request-to-speak card (available from staff) and passing it to the Committee secretary. Public comment may be limited by any of the procedures set forth in Section 3.09 of MTC's Procedures Manual (Resolution No. 1058, Revised) if, in the chair's judgment, it is necessary to maintain the orderly flow of business.

**Meeting Conduct:** If this meeting is willfully interrupted or disrupted by one or more persons rendering orderly conduct of the meeting unfeasible, the Chair may order the removal of individuals who are willfully disrupting the meeting. Such individuals may be arrested. If order cannot be restored by such removal, the members of the Committee may direct that the meeting room be cleared (except for representatives of the press or other news media not participating in the disturbance), and the session may continue.

**Record of Meeting:** Committee meetings are recorded. Copies of recordings are available at a nominal charge, or recordings may be listened to at MTC offices by appointment. Audiocasts are maintained on MTC's Web site ([mtc.ca.gov](http://mtc.ca.gov)) for public review for at least one year.

**Accessibility and Title VI:** MTC provides services/accommodations upon request to persons with disabilities and individuals who are limited-English proficient who wish to address Commission matters. For accommodations or translations assistance, please call 415.778.6757 or 415.778.6769 for TDD/TTY. We require three working days' notice to accommodate your request.

**可及性和法令第六章:** MTC 根據要求向希望來委員會討論有關事宜的殘疾人士及英語有限者提供服務/方便。需要便利設施或翻譯協助者，請致電 415.778.6757 或 415.778.6769 TDD / TTY。我們要求您在三個工作日前告知，以滿足您的要求。

**Acceso y el Titulo VI:** La MTC puede proveer asistencia/facilitar la comunicación a las personas discapacitadas y los individuos con conocimiento limitado del inglés quienes quieran dirigirse a la Comisión. Para solicitar asistencia, por favor llame al número 415.778.6757 o al 415.778.6769 para TDD/TTY. Requerimos que solicite asistencia con tres días hábiles de anticipación para poderle proveer asistencia.

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Attachments are sent to Committee members, key staff and others as appropriate. Copies will be available at the meeting.

All items on the agenda are subject to action and/or change by the Committee. Actions recommended by staff are subject to change by the Committee.





# Metropolitan Transportation Commission

375 Beale Street, Suite 800  
San Francisco, CA 94105

## Legislation Details (With Text)

**File #:** 23-1488      **Version:** 1      **Name:**

**Type:** Minutes      **Status:** Consent

**File created:** 11/16/2023      **In control:** Regional Network Management Council

**On agenda:** 12/18/2023      **Final action:**

**Title:** Minutes of the November 27, 2023 Meeting

**Sponsors:**

**Indexes:**

**Code sections:**

**Attachments:** [3a. 2023\\_11\\_27 Minutes of the Regional Network Management Council meeting](#)

Date	Ver.	Action By	Action	Result
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**Subject:**  
Minutes of the November 27, 2023 Meeting

**Recommended Action:**  
Approval

**Attachments:**



Bay Area Metro Center  
375 Beale Street  
San Francisco, CA 94105

## **Meeting Minutes - Draft**

### **Regional Network Management Council**

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**Monday, November 27, 2023**

**11:30 AM**

**Yerba Buena Room 1st Floor**

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**The Regional Network Management Council is scheduled to meet at 11:30 a.m.**

**Meeting attendees may opt to attend in person for public comment and observation at 375 Beale Street, Board Room (1st Floor). In-person attendees must adhere to posted public health protocols while in the building. The meeting webcast will be available at <https://mtc.ca.gov/whats-happening/meetings/live-webcasts>. Members of the public are encouraged to participate remotely via Zoom at the following link or phone number.**

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**Attendee Link: <https://bayareametro.zoom.us/j/82090315683>**

**iPhone One-Tap: US: +13462487799,,82090315683# US (Houston)  
+16694449171,,82090315683# US**

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888 788 0099 (Toll Free) or 877 853 5247 (Toll Free)**

**Webinar ID: 820 9031 5683**

**International numbers available:<https://bayareametro.zoom.us/j/82090315683>**

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**<https://mtc.ca.gov/how-provide-public-comment-board-meeting-zoom>**

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**Roster**

**Michelle Bouchard, April Chan, Bill Churchill, Andy Fremier, Carolyn Gonot, Michael Hursh, Denis Mulligan, Seamus Murphy, Robert Powers, Jeffrey Tumlin, Nancy Whelan**

**1. Call to Order / Roll Call / Confirm Quorum**

Millie Tolleson acted as a delegate and voting member of the Council in place of April Chan. Attendance and Actions noted below as “Chan” were taken by Tolleson.

**Present:** 11 - Council Member Bouchard, Council Member Chan, Council Member Churchill, Council Member Fremier, Council Member Gonot, Council Member Hursh, Council Member Mulligan, Council Member Murphy, Council Member Powers, Council Member Tumlin, and Council Member Whelan

**2. Welcome**

**3. Approval**

**3a.**     [23-1435](#)     Election of RNM Council Chair and Vice Chair

Nomination and election of the Chair and Vice Chair of the RNM Council.

**Action:** Approval

**Presenter:** Melanie Choy

**Attachments:** [3a\\_RNM\\_Council\\_Chair\\_ViceChair\\_Elections](#)

The following individuals spoke on this Item:  
Aleta Dupree.

**Upon the motion by Council Member Fremier and seconded by Council Member Tumlin, nomination of Member Powers to serve as Chair and Member Chan to serve as Vice Chair for the Regional Network Management Council were approved and nominations were closed. The motion carried by the following vote:**

**Aye:** 11 - Council Member Bouchard, Council Member Chan, Council Member Churchill, Council Member Fremier, Council Member Gonot, Council Member Hursh, Council Member Mulligan, Council Member Murphy, Council Member Powers, Council Member Tumlin and Council Member Whelan

**Upon the motion by Council Member Fremier and seconded by Council Member Bouchard, election of Member Powers as Chair and Member Chan as Vice Chair for the Regional Network Management Council were approved. The motion carried by the following vote:**

**Aye:** 11 - Council Member Bouchard, Council Member Chan, Council Member Churchill, Council Member Fremier, Council Member Gonot, Council Member Hursh, Council Member Mulligan, Council Member Murphy, Council Member Powers, Council Member Tumlin and Council Member Whelan

## Information

- 4a. [23-1436](#) Proposed Regional Network Management Council Charter and Draft Regional Network Management Council FY 2023-24 and 2024-25 Work Plan

Initial work to stand up the RNM Council includes development of a Charter and Work Plan. A proposed charter to guide the operating procedures of the RNM Council and a draft RNM Council Work Plan will be presented for feedback.

**Action:** Information

**Presenter:** Melanie Choy and Allison Quach

**Attachments:** [4a Draft RNM Council Charter and Draft Work Plan](#)  
[4ai Temp-Res 4622 with Attach A and B](#)  
[4aii Attachment B RNM Council Draft FY 23-25 Work Plan](#)  
[4aiii Presentation Council Draft Charter and FY 2023-24&2024-25 Work Plan.](#)

The following individuals spoke on this Item:  
Adina Levin; MTC Policy Advisory Council and Aleta Dupree

## 5. Director's Report

## 6. Public Comment / Other Business

The following individuals spoke on this Item:  
Aleta Dupree.

## 7. Adjournment / Next Meetings

The next meeting of the Regional Network Management Council is scheduled to be held at 11:30 a.m. on Monday December 18, 2023 at BART Board Room, 2150 Webster Street, 1st Floor, Oakland, CA 94612, any changes to the schedule will be duly noticed to the public.



# Metropolitan Transportation Commission

375 Beale Street, Suite 800  
San Francisco, CA 94105

## Legislation Details (With Text)

**File #:** 24-0069      **Version:** 1      **Name:**

**Type:** Action Item      **Status:** Committee Approval

**File created:** 12/1/2023      **In control:** Regional Network Management Council

**On agenda:** 12/18/2023      **Final action:**

**Title:** Endorsement of the Regional Network Management Council Charter

**Sponsors:**

**Indexes:**

**Code sections:**

**Attachments:** [4a. Summary Sheet RNM Council Charter](#)  
[4ai Temp-RES 4622 and Attachment A B](#)

Date	Ver.	Action By	Action	Result
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**Subject:**  
Endorsement of the Regional Network Management Council Charter

**Presenter:**  
Melanie Choy

**Recommended Action:**  
Approval

**Attachments:**

# Regional Network Management Council

December 18, 2023

Agenda Item 4a

## Regional Network Management Council Charter

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### **Subject:**

Endorsement of the Regional Network Management (RNM) Council Charter.

### **Background:**

In February of this year, the Commission approved the RNM framework (MTC Resolution No. 4564), which included a structure for carrying out the objectives of the regional network management program. In furtherance of the Commission's commitment to that plan, staff has been working to establish an RNM Council, comprised of Operator and MTC Executive staff. The RNM Council Charter (Attachment A) outlines the mission statement, roles, responsibilities, procedures, appointment process, and membership criteria for the RNM Council. At the November 27, 2023 RNM Council meeting, staff presented the RNM Council Charter for review and discussion. Overall feedback was supportive of the charter as written, with an expressed interest in having an ongoing conversation on balanced and equitable representation on the RNM Council.

On December 8, 2023, staff presented the RNM Council Charter to the RNM Committee, which referred the charter to the MTC Commission for approval, following an opportunity for the RNM Council to endorse the charter on December 18, 2023.

### **Issues:**

None identified.

### **Recommendations:**

Endorse the RNM Council Charter, MTC Resolution No. 4622.

### **Attachments:**

- Attachment A: MTC Resolution No. 4622, RNM Council Charter

Date: December 20, 2023

W.I.: 1621

Referred by: RNM

ABSTRACT

MTC Resolution No. 4622

This resolution defines the role and responsibilities of the Regional Network Management (RNM) Council.

This resolution contains the following attachments:

- Attachment A – which outlines the mission statement, roles, responsibilities, procedures, appointment process and membership criteria for the RNM Council.
- Attachment B – a table listing the current RNM Council membership.

Further discussion of this action is contained in the Regional Network Management Committee memorandum dated December 8, 2023.

Date: December 20, 2023  
W.I.: 1621  
Referred by.: RNM

Re: Regional Network Management Council Charter

METROPOLITAN TRANSPORTATION COMMISSION  
RESOLUTION NO. 4622

WHEREAS, the Metropolitan Transportation Commission (MTC) is the regional transportation planning agency for the San Francisco Bay Area pursuant to California Government Code Section 66500 et seq.; and

WHEREAS, MTC is the federally designated Metropolitan Planning Organization (MPO), pursuant to Section 134(d) of Title 23 of the United States Code (USC) for the nine-county San Francisco Bay Area region (the Bay Area or region); and

WHEREAS, MTC convened the Blue Ribbon Transit Recovery Task Force (Task Force) in 2020 and 2021 to respond to the COVID-19 pandemic and the impacts to transit; and

WHEREAS, the Blue Ribbon Transit Recovery Task Force developed and endorsed the Transit Transformation Action Plan (Action Plan) in July 2021, which identifies near-term actions needed to achieve a more connected, efficient, and user-focused mobility network across the Bay Area and beyond and the Action Plan was received and accepted by MTC in September 2021; and

WHEREAS, MTC approved Resolution No. 4564 on February 22, 2023, which expressed policy support for a Regional Network Management (RNM) Framework to achieve the desired near-term outcomes in the Action Plan and to improve the Bay Area's regional transit network towards a longer-term transformation; and



WHEREAS, the Regional Network Management Framework outlines initial regional transit focus areas, committees and their roles, and a review process to evolve the RNM structure as needed over the long term; and

WHEREAS, the Regional Network Management Framework proposes a Council of Executive-level Operator and MTC representatives who understand transit operations and can represent the interests of their stakeholders and provide leadership and critical input on regional policies, now, therefore be it

RESOLVED, that the Commission authorizes and ratifies the convening of the Regional Network Management Council; and be it further

RESOLVED, that the members of the Regional Network Management Council will be appointed according to the process and shall have the roles and responsibilities as described in Attachment A to this resolution, attached hereto and incorporated herein as though set forth at length; and be it further

RESOLVED, that Regional Network Management Council membership roster is contained in Attachment B to this resolution; and be it further

RESOLVED, that the Commission may periodically revise Attachment B to reflect changes to Regional Network Management Council representatives.

METROPOLITAN TRANSPORTATION COMMISSION

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Alfredo Pedroza, Chair

The above resolution was entered into by the

Metropolitan Transportation Commission  
at a regular meeting of the Commission held in  
San Francisco, California, and at other remote  
locations, on December 20, 2023.

## **Attachment A: RNM Council Charter**

### **A. RNM Council Purpose, Mission, and Vision**

The purpose of the Regional Network Management (RNM) Council is to bring together leadership from transit agencies and MTC to provide executive guidance on regional transit policies and actionable implementation plans in pursuit of the RNM's Mission and Vision.

The RNM's Mission is to drive transformative improvements in the customer experience for regional Bay Area transit.

The RNM's Vision is to advance regional goals in equity, livability, climate, and resiliency through a unified regional transit system that serves all Bay Area populations.

### **B. RNM Council Membership and Roles**

The RNM Council shall be composed of eleven (11) members as follows:

- a) Alameda-Contra Costa Transit District (AC Transit) General Manager
- b) Bay Area Rapid Transit (BART) General Manager
- c) Caltrain Executive Director
- d) Golden Gate Bridge, Highway and Transportation District (Golden Gate) General Manager
- e) Metropolitan Transportation Commission (MTC) Executive Director
- f) San Francisco Municipal Transportation Agency (SFMTA) General Manager/Director of Transportation
- g) San Mateo County Transit District (SamTrans) General Manager/CEO
- h) Santa Clara Valley Transportation Authority (VTA) General Manager/CEO
- i) Three General Managers representing other transit providers serving the region, selected at the sole discretion of those operators.

RNM Council members shall be ratified to the RNM Council by the MTC Commission.

Each RNM Council member may formally designate up to one named alternate ("Designated Alternate") per calendar year. A change to a Designated Alternate prior to the completion of the calendar year must be approved by the Council. Designated Alternates may attend up to four (4) RNM Council Meetings per year to vote on behalf of the RNM Council member.

The RNM Council shall elect a Chair and Vice-Chair from its members to represent the RNM Council in communications with others, provide input on agendas, and facilitate RNM Council meetings. The Chair and Vice-Chair terms shall be two years. The RNM Council shall elect a Chair and Vice-Chair at its inaugural convening. Thereafter, elections shall be held biannually prior to the December meeting of odd numbered years. In the event of a change in RNM Council Chair or Vice-Chair membership, the RNM Council shall hold a special election to fill the vacancy until the next regular Chair and Vice-Chair election.

#### C. RNM Council Roles and Responsibilities

The RNM Council will meet in public at regularly scheduled monthly meetings to direct initiatives that advance the RNM Mission and Vision. The RNM Council has the following roles and responsibilities:

- Elect a Chair and Vice-Chair to represent the RNM Council in communications with others, set agendas, and facilitate RNM Council meetings.
- Adopt an annual Work Plan and budget, if applicable, each fiscal year.
- Provide recommendations to the RNM Committee, other MTC Committees, or other relevant authorities on regional transit policies, actionable implementation plans, and Key Performance Indicators (KPIs) related to the effectiveness and performance of the RNM structure.
- Provide direction to dedicated RNM support staff under management of the RNM Director, and, upon agreement, MTC staff, operator staff, or other professionals assigned to work on RNM initiatives.
- Organize Task Forces, Sub-Committees, or Technical Work Groups to inform its actions.
- Establish and monitor regional transit performance KPIs and adjust the Work Plan in response to relevant trends.

#### D. RNM Council Meetings and Decision-Making

The RNM Council shall have a monthly standing meeting that will be established through the RNM Council's annual Work Plan. As needed, the RNM Council may hold additional, special meetings. All RNM Council meetings will be noticed and open to the public. The RNM Council Chair shall facilitate meetings and provide an opportunity for public comment on each agenda item.

Six (6) members of the RNM Council, including any Designated Alternates attending on behalf of a member, constitute a quorum. The RNM Council will act by majority vote. Each member shall have one vote. A consensus shall be sought prior to taking a simple majority vote.

In instances where a decision is approved but not by unanimous vote, the dissenting member(s) may request, if applicable, that the decision be documented to the referring committee to reflect the divergence in positions. Potential characteristics may include, but are not limited to:

- Breakdown of the Council Member vote
- The transit system represented by the dissenting Member vote(s)
- The ridership of the system represented by the dissenting Member vote(s)
- Any minority opinions

This voting procedure shall apply to advisory actions needed as part of the Council Work Plan, and the voting will be re-evaluated should the Council's role evolve to include decision authority actions on revenue, expenditures, and fares. The goal of any voting structure for the RNM Council should strive for balanced and equitable representation from operators of all sizes in decisions that may impact the riders and/or financial health of transit agencies.

The RNM Council voting structure will be reviewed as part of the RNM framework's continuous improvement assessment; every 2 years at a minimum.

#### E. RNM Council Work Plan

The RNM Council shall adopt an annual Work Plan each fiscal year. The RNM Council Work Plan shall be guided by the RNM Mission and Vision. The Work Plan shall also consider any requests for recommendations from the RNM Committee or other MTC Committees.

At the start of the Work Plan's preparation, MTC shall identify the available budget to support the RNM Council's work. A draft of the Work Plan shall be provided to the RNM Committee for review and comment prior to final RNM Council action.

Following RNM Council adoption, the Work Plan may be amended by approval of the RNM Council Chair to address emerging matters or timely opportunities. RNM Council members and the RNM Committee shall be informed of any amendments to the Work Plan.

#### F. Dedicated RNM Support Staff

The RNM Council will give direction to dedicated RNM Support Staff on the implementation of the annual Work Plan and in development of recommendations. Dedicated RNM Support Staff will include an RNM Director and other supporting staff members. The RNM Director shall be responsible for development of the RNM Council Work Plan; oversight of other dedicated RNM Support Staff, consultants, and contractors; and the effectuation of the Work Plan adopted by the RNM Council in accordance with the budget.

MTC reserves the right to make decisions regarding hiring, promotion, compensation, and removal of the RNM Director, but it shall collaborate with the RNM Council as part of annual performance reviews and when considering potential candidates for RNM Director.

#### G. RNM KPIs, Evaluation, and Improvement

The RNM Council will establish KPIs to track the performance of the regional transit network ("Benefits KPIs"). The RNM Council shall also provide recommendations to the MTC RNM Committee on KPIs related to the effectiveness and performance of the RNM structure ("Program KPIs").

The MTC RNM Committee will conduct performance reviews every two years, using the established Benefits and Program KPIs to identify improvement opportunities for the newly created structure, including the RNM Council.

#### H. Relationship to RNM Customer Advisory Group

While the RNM Customer Advisory Group's main role is to advise the RNM Committee, the RNM Council may request the Customer Advisory Group to provide customer perspectives for certain topics.

**Attachment B: RNM Council Membership Roster**

**Regional Network Management Council Membership Roster**

General Manager	Alameda-Contra Costa Transit District (AC Transit)	Large Operator Representative
General Manager	Bay Area Rapid Transit District (BART)	Large Operator Representative
Executive Director	Caltrain	Large Operator Representative
General Manager	Golden Gate Bridge, Highway and Transportation District (Golden Gate)	Large Operator Representative
Executive Director	Metropolitan Transportation Commission	Regional Representative
General Manager/ CEO	San Mateo County Transit District (SamTrans)	Large Operator Representative
General Manager/CEO	Santa Clara Valley Transportation Authority (VTA)	Large Operator Representative
General Manager/ Director of Transportation	San Francisco Municipal Transportation Agency (SFMTA)	Large Operator Representative
General Manager	County Connection (CCCTA)	Small/Medium Operator Representative*
General Manager	Marin Transit	Small/Medium Operator Representative*
Executive Director	Water Emergency Transportation Authority (WETA)	Small/Medium Operator Representative*

\* Note: The three General Managers representing other transit providers serving the region are selected at the sole discretion of those operators.



# Metropolitan Transportation Commission

375 Beale Street, Suite 800  
San Francisco, CA 94105

## Legislation Details (With Text)

**File #:** 24-0070      **Version:** 1      **Name:**

**Type:** Action Item      **Status:** Committee Approval

**File created:** 12/1/2023      **In control:** Regional Network Management Council

**On agenda:** 12/18/2023      **Final action:**

**Title:** Regional Network Management Council FY2023-2024 and 2024-25 Work Plan

Initial work to stand up the RNM Council includes adoption of a Work Plan. Staff have incorporated feedback from the RNM Council and RNM Committee and are returning for approval of the RNM Council FY 2023-24 and 2024-25 Work Plan.

**Sponsors:**

**Indexes:**

**Code sections:**

**Attachments:** [4b Summary Sheet RNM Council 2023-24&2024-25 Work Plan](#)  
[4bi Attachment A RNM Council FY 2023-24&2024-25 Work Plan](#)  
[4bii Attachment B RNM Work Plan and Performance Measures](#)

Date	Ver.	Action By	Action	Result
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**Subject:**

Regional Network Management Council FY2023-2024 and 2024-25 Work Plan

Initial work to stand up the RNM Council includes adoption of a Work Plan. Staff have incorporated feedback from the RNM Council and RNM Committee and are returning for approval of the RNM Council FY 2023-24 and 2024-25 Work Plan.

**Presenter:**

Melanie Choy (MTC), and Hannah Lindelof (BART)

**Recommended Action:**

Approval

**Attachments:**



# Regional Network Management Council

December 18, 2023

Agenda Item 4b

## Regional Network Management Council FY 2023-24 & 2024-25 Work Plan

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### **Subject:**

Approval of the Regional Network Management (RNM) Council's FY 2023-24 and 2024-25 Work Plan.

### **Background:**

In February of this year, the Commission approved the RNM framework (MTC Resolution No. 4564), which included the creation of a Regional Network Management (RNM) Council. Initial work to stand up the RNM Council includes adoption of a Work Plan.

### **Work Plan Development:**

MTC and transit operator staff have collaborated to develop a Draft Work Plan to guide the RNM Council's activities in FY 2023-24 & 2024-25. The RNM Council Work Plan is anchored by the Transit Transformation Action Plan (TAP) "desired outcomes" and the Mission and Vision of the RNM. Items included in this year's Work Plan aim to balance between initiatives already having momentum and funding (such as the roll-out of the regional mapping and wayfinding system) and introducing new priorities that would benefit from systematic, consistent regional implementation support, such as cross-agency pilots and initiatives. Work Plan items share a common focus on tangible customer benefits.

Furthermore, entering its first year, the RNM Council Work Plan must also attend to and advance its evolving competencies, including developing program accountability tools measuring the RNM structure's effectiveness at driving ambitious TAP outcomes.

### **Next Steps:**

Staff have received feedback from the RNM Council and RNM Committee on the Draft Work Plan and are returning for approval of the Work Plan. No changes were made to the Draft Work Plan being presented this month; however, changes will be incorporated into future updates of the Work Plan. The Draft Work Plan was presented to the RNM Council in November and to the RNM Committee in December for review and feedback. At its November meeting, the RNM Council emphasized the importance of the Work Plan as the foundation for listening to and

effectively communicating with the public, achieving tangible outcomes for riders, and establishing and reporting on performance measures. At its December meeting, the RNM Committee, expressed similar interest in achieving tangible outcomes for riders and better defining timelines for work plan items, as well as identifying potential challenges to implementation.

Following adoption of the RNM Council FY 2023-24 and 2024-25 Work Plan, staff will work with the Council to update the Work Plan as needed, including refining timelines for work plan items. In response to the importance of establishing performance measures, this month's presentation will outline an overall process and initial thinking for the development of RNM performance measures and key performance indicators (KPIs). These performance measures will address the frequency of updates as well as timelines/milestones for work plan items.

**Issues:**

None identified.

**Recommendations:**

Approval of the RNM Council FY 2023-24 and 2024-25 Work Plan.

**Attachments:**

- Attachment A: RNM Council FY 2023-24 & 2024-25 Work Plan
- Attachment B: Presentation

**Regional Network Management (RNM) Council**  
**Fiscal Year (FY) 2023-24 & FY 2024-25 Work Plan**

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The RNM Council FY 2023-24 and FY 2024-25 Work Plan operationalizes collaboration among MTC and the Bay Area's Transit Operators to help realize transit riders' needs across the region.

The RNM Work Plan is anchored by the Transit Transformation Action Plan (TAP) "desired outcomes" and the Mission and Vision of the RNM.

**RNM Mission:** To drive transformative improvements in the customer experience for regional Bay Area transit

**RNM Vision:** To advance regional goals in equity, livability, climate, and resiliency

Items included in this year's Work Plan aim to balance between initiatives already having momentum and funding (such as the roll-out of the regional mapping and wayfinding system) and introducing new priorities that would benefit from systematic, consistent regional implementation support, such as cross-agency pilots and initiatives. Work Plan items share a common focus on tangible customer benefits. Proactive attention to these items leads to improved transit competitiveness, faster deployment of change, and regional consistency.

Furthermore, entering its first year, the RNM Work Plan must also attend to and advance its evolving competencies, including developing program accountability tools measuring the RNM structure's effectiveness at driving ambitious Transit Transformation Action Plan (TAP) outcomes, as shown below. The Work Plan also introduces an initiative to adopt new regional and customer-focused performance measures to track system improvements and better create a predictable feedback loop with the regional customer.

**Transit Transformation Action Plan Desired Outcomes**

<b>Fares and Payment</b>	<b>Customer Information</b>	<b>Transit Network</b>	<b>Accessibility</b>	<b>Funding</b>
Simpler, consistent and equitable fare and payment options	Make transit easier to navigate and more convenient	Transit services managed as a unified, efficient, and reliable network	Transit services for older adults, people with disabilities, and those with lower incomes are coordinated efficiently.	Using resources more efficiently to secure new, dedicated revenue to meet funding needs

**RNM Council FY 2023-24 & FY 2024-25 Work Plan**

RNM Council Management	Transit Transformation Action Plan				
	Fares and Payment	Customer Information	Transit Network	Accessibility	Funding
<ul style="list-style-type: none"> <li>• RNM standup activities (Charter, Work Plan, budget, staffing, etc.)</li> <li>• TAP two-year status update and amendment</li> <li>• Develop program and benefit KPIs</li> <li>• Develop FY2025-26 Work Plan</li> </ul>	<ul style="list-style-type: none"> <li>• Clipper START <i>Currently overseen by the Fare Integration Task Force:</i></li> <li>+ <i>Clipper BayPass launch <b>and expansion (e.g. for major events)</b></i></li> <li>• <i>No-cost/reduced-cost interagency transfers</i></li> <li>• <i>Refine vision for common fare structure for regional transit</i></li> </ul>	<ul style="list-style-type: none"> <li>• Prototypes and pilots for regional mapping &amp; wayfinding signage</li> <li>• Availability and reliability of regional real-time transit data</li> <li>+ <b>Strategic/cohesive communications</b></li> <li>+ <b>Coordinated customer experience surveys</b></li> </ul>	<ul style="list-style-type: none"> <li>• Transit priority implementation (e.g., BusAID)</li> <li>• Regional Transit Priority Policy</li> <li>• Transit 2050+ project performance assessment and network concepts</li> </ul>	<ul style="list-style-type: none"> <li>• Standardize paratransit and Clipper RTC eligibility practices</li> <li>• Improve regional paratransit trips through one-seat ride pilot programs, improved cost-sharing, and enhanced transfer policies</li> </ul>	<ul style="list-style-type: none"> <li>+ <b>Develop strategies to fully fund TAP initiatives</b></li> <li>• Ongoing advocacy for funding</li> </ul>
<p><b>Note:</b> Items in <b>bold orange text</b> are newly introduced activities consistent with TAP outcomes. All other items are currently underway.</p>					

**RNM Council FY 2023-24 & FY 2024-25 Work Plan Rationale and Activities**

Work Plan Item	Rationale and RNM Council Activities	Timeframe
<b>RNM Council Management</b>		
RNM Standup Activities	<ul style="list-style-type: none"> <li>• Develop and adopt FY 2023-24 &amp; FY 2024-25 Work Plan.</li> <li>• RNM Council Charter development and referral by the RNM Committee to the Commission for approval</li> <li>• Elect Chair and Vice Chair (2-year term)</li> </ul>	End of 2023
Transit Transformation Action Plan (TAP) two-year status update & amendment	<ul style="list-style-type: none"> <li>• Review TAP two-year status update</li> <li>• Review and adopt an amendment to TAP</li> </ul>	Late 2023 to early 2024
Propose RNM "Program" Key Performance Indicators (KPIs)	<p>Per the Charter, the RNM Council will be held accountable to a set of Key Performance Indicators to track the performance of the RNM structure and promote continuous improvement. Measures will be evaluated on a 2-year cycle.</p> <ul style="list-style-type: none"> <li>• Recommend measures that will track RNM structure effectiveness in driving outcomes.</li> </ul>	Early 2024

Work Plan Item	Rationale and RNM Council Activities	Timeframe
Define and Adopt "Benefit" Key Performance Indicators (KPIs)	New regional transit measures focused on the customer benefits are needed to drive the ambitious TAP outcomes and RNM Mission and Vision. <ul style="list-style-type: none"> <li>Oversee a process to identify and adopt measures to track performance of the regional transit network. The process will build on industry best practices; be conducted in coordination with the region's operators; and will include a phased data management plan.</li> </ul>	Early 2024
RNM Council FY 2025-26 Work Plan	<ul style="list-style-type: none"> <li>Develop and adopt the RNM Council Work Plan for FY 2025-26</li> </ul>	Early to mid-2025
<p><b>Fares &amp; Payment – simpler consistent and equitable fare and payment options attract more riders.</b></p> <p><i>Some activities remain under purview of the Fare Integration Task Force (FITF) but are included below to demonstrate the breadth of fare integration &amp; coordination initiatives currently underway.</i></p>		
(RNM Council) Clipper START	The Clipper START pilot program, launched in July 2020, provides reduced fares for riders with lower incomes. In 2024, all Clipper-participating agencies will participate in the program at a consistent 50% discount. <ul style="list-style-type: none"> <li>Program refinements to increase program awareness and participation by eligible persons</li> </ul>	2024-2025

Work Plan Item	Rationale and RNM Council Activities	Timeframe
<p><i>(FITF) Clipper BayPass launch <b>and expansion</b> (e.g. for major events) [New Activity]</i></p>	<p><i>Clipper BayPass was launched to educational institutions and affordable housing properties in 2022. It will be expanded to employers by the beginning of 2024.</i></p> <ul style="list-style-type: none"> <li>• <i>Evaluate the Clipper BayPass pilot, contemplate extension of BayPass Phase 1 Pilot, and launch Phase 2 Pilot to employers</i></li> <li>• <i>Explore expansion of Clipper BayPass products for the general public, such as for major events.</i></li> </ul>	<p><i>Ongoing</i></p>
<p><i>(FITF) No-cost/reduced-cost interagency transfers</i></p>	<p><i>The no-cost and reduced cost interagency transfer pilot has been approved by the FITF and will launch with rollout of Next Generation Clipper System.</i></p> <ul style="list-style-type: none"> <li>• <i>Approve interagency MOU</i></li> <li>• <i>Program evaluation and recommendations after 12 months</i></li> <li>• <i>Support ongoing efforts to identify permanent funding for policy.</i></li> </ul>	<p><i>Early 2024 to mid-2026</i></p>
<p><i>(FITF) Refine vision for common fare structure for regional transit</i></p>	<p><i>A common fare structure for regional transit is the 3<sup>rd</sup> policy initiative of Fare Policy Vision Statement</i></p> <ul style="list-style-type: none"> <li>• <i>Refine the vision and develop next steps for a common fare structure for regional transit services.</i></li> </ul>	<p><i>TBD</i></p>



Work Plan Item	Rationale and RNM Council Activities	Timeframe
<b>Customer Information – integrated mapping, signage and real-time schedule information makes transit easier &amp; more convenient</b>		
Prototypes and pilots for regional mapping & wayfinding signage	Work to develop Regional Mapping & Wayfinding Standards is currently underway. <ul style="list-style-type: none"> <li>• Review physical prototype design, installed prototypes, and approve the Final Wayfinding Standards</li> <li>• Following adoption, provide guidance to implement standards throughout the region, including identifying pilot locations.</li> </ul>	Standards adoption in 2024. Implementation ongoing.
Availability and reliability of regional real-time transit data	While MTC aggregates real-time transit data from operators across the region through 511 SF Bay, additional assessments are needed to further improve customer information. <ul style="list-style-type: none"> <li>• Assess the availability and reliability of real-time transit data feeds (GTFS-RT) produced by each operator.</li> <li>• Identify opportunities to improve real-time information, including hardware/software upgrades, or changes to processes, etc.</li> <li>• Support execution of priority findings.</li> </ul>	2024-2025
<b>Strategic/cohesive communications</b> <b>[New Activity]</b>	<ul style="list-style-type: none"> <li>• Opportunities to improve responsiveness and regional cooperation in communications to transit riders throughout the region.</li> </ul>	Ongoing

Work Plan Item	Rationale and RNM Council Activities	Timeframe
<p><b>Coordinated customer experience surveys</b>  <b>[New Activity]</b></p>	<p>A regional transit rider survey can provide new perspectives on the transit experience and can contribute to regional transit system measures, target setting and tracking. Data collected in the survey can provide an input to RNM Benefit KPIs.</p> <ul style="list-style-type: none"> <li>• Provide recommendations on implementation of a proposed regional transit rider experience survey</li> </ul>	<p>2024-2025</p>
<p><b>Transit Network – transit services are equitable planned &amp; integrally managed as a unified, efficient &amp; reliable network</b></p>		
<p>Transit priority implementation</p>	<p>Several efforts are underway to advance transit priority projects throughout the region.</p> <ul style="list-style-type: none"> <li>• Provide input on the Bus Accelerated Infrastructure Delivery (BusAID) program to fund the delivery of transit priority treatments on arterials, including draft project scoring criteria and weighting and project funding recommendations</li> </ul>	<p>Early to mid 2024</p>
<p>Regional Transit Priority Policy</p>	<p>A December 2023 transit priority workshop will be convened with stakeholders across the region.</p> <ul style="list-style-type: none"> <li>• Input and feedback on the development of a Regional Transit Priority Policy</li> <li>• On-going guidance on implementation of the Regional Transit Priority Policy</li> </ul>	<p>2024</p>

Work Plan Item	Rationale and RNM Council Activities	Timeframe
Transit 2050+	Transit 2050+ will develop a service-oriented, fiscally constrained regional transit network plan for the nine county Bay Area. <ul style="list-style-type: none"> <li>• Review MTC transit project performance assessments and provide guidance on the development of transit network concepts</li> <li>• Provide input on and recommend a final transit network concept</li> </ul>	Early to mid 2024
<b>Accessibility – transit services for older adults, people with disabilities, and those with lower incomes are coordinated efficiently</b>		
Standardize paratransit and Clipper RTC eligibility practices	Work is currently underway to develop standardized eligibility practices between ADA paratransit and Clipper Regional Transit Connection (RTC) programs. <ul style="list-style-type: none"> <li>• Review and approval of recommended standardized eligibility practices</li> </ul>	Early 2024
Improve regional paratransit trips through one-seat ride pilots, improved cost-sharing, and enhanced transfer policies.	Regional paratransit trips are served by a combination of one-seat rides and transfer trips with two or more operators. Initiatives to improve regional paratransit trips include a call for projects to expand one-seat rides (OSR) that is currently under development. <ul style="list-style-type: none"> <li>• One-seat ride pilot projects</li> <li>• Cost-sharing agreements between operators for cross-jurisdictional trips</li> <li>• Regional standards for paratransit transfer trips</li> </ul>	OSR recommendations in 2024. Cost-sharing and transfer policies in 2024-25.

Work Plan Item	Rationale and RNM Council Activities	Timeframe
<b>Funding – transit system uses its resources more efficiently and secures new, dedicated revenue to meet capital and operating needs.</b>		
Develop strategies to fully fund TAP initiatives	Additional funds are needed to support the entire suite of RNM initiatives. Many TAP initiatives are pilot programs that require identification of ongoing funding. <ul style="list-style-type: none"> <li>• Prioritizing the use of limited funding to advance RNM initiatives</li> <li>• Identify opportunities for ongoing funding for priority programs</li> </ul>	Ongoing
Advocacy for funding	Facilitate cooperative activities to support ongoing advocacy to secure funding for transit throughout the region.	Ongoing



# Regional Network Management (RNM) Council






FY 2023-24 & 2024-25 WORK PLAN

December 18, 2023





# RNM Council FY2023-24 & FY2024-25 Work Plan

RNM Council Management	Transit Transformation Action Plan				
<ul style="list-style-type: none"> <li>RNM standup activities (Charter, Work Plan, budget, staffing, etc.)</li> <li>TAP two-year status update and amendment</li> <li>Develop program and benefit KPIs</li> <li>Develop FY2025-26 Work Plan</li> </ul>	<div data-bbox="509 401 901 515">  <h3>Fares &amp; Payment</h3> </div> <ul style="list-style-type: none"> <li>Clipper START</li> </ul> <div data-bbox="499 615 901 1122" style="border: 1px dashed black; padding: 5px;"> <p>Currently overseen by the Fare Integration Task Force:</p> <ul style="list-style-type: none"> <li>+ <b>Clipper BayPass launch and expansion (e.g. for major events)</b></li> <li>No-cost/reduced-cost interagency transfers</li> <li>Refine vision for common fare structure for regional transit</li> </ul> </div>	<div data-bbox="907 401 1296 515">  <h3>Customer Information</h3> </div> <ul style="list-style-type: none"> <li>Prototypes and pilots for regional mapping &amp; wayfinding signage</li> <li>Availability and reliability of regional real-time transit data</li> <li>+ <b>Strategic/cohesive communications</b></li> <li>+ <b>Coordinated customer experience surveys</b></li> </ul>	<div data-bbox="1302 401 1691 515">  <h3>Transit Network</h3> </div> <ul style="list-style-type: none"> <li>Transit priority implementation (e.g., BusAID)</li> <li>Regional Transit Priority Policy</li> <li>Transit 2050+ project performance assessment and network concepts</li> </ul>	<div data-bbox="1696 401 2089 515">  <h3>Accessibility</h3> </div> <ul style="list-style-type: none"> <li>Standardize paratransit and Clipper RTC eligibility practices</li> <li>Improve regional paratransit trips through one-seat ride pilot programs, improved cost-sharing, and enhanced transfer policies</li> </ul>	<div data-bbox="2094 401 2497 515">  <h3>Funding</h3> </div> <ul style="list-style-type: none"> <li>+ <b>Develop strategies to fully fund TAP initiatives</b></li> <li>Ongoing advocacy for funding</li> </ul>
<b>Legend</b>	<ul style="list-style-type: none"> <li>Ongoing TAP work that creates tangible outcomes for riders</li> </ul>	<ul style="list-style-type: none"> <li>Ongoing TAP work related to planning and policymaking</li> </ul>	<ul style="list-style-type: none"> <li>+ <b>New activities</b></li> </ul>		

# General Framework for RNM Performance Measures

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## RNM Performance Measures should...

- Measure **progress on regional transit initiatives**, with a focus on **benefits to riders**
- Assess how well the **RNM framework** is working to deliver its intended outcomes
- Inform **continuous evolution and improvement** of the RNM
- Tell a holistic story through a combination of **quantitative and qualitative measures**
- Are **feasible** for MTC and transit operators to report on an ongoing basis
- **Evolve over time** as needed

# RNM Performance Measures: Proposed Categories

## Regional Transit Outcomes ("Benefits KPIs")

Measures of the performance of the regional transit network from the **perspective of riders and operators**, that can demonstrate progress and help inform where RNM activity is needed

## RNM Effectiveness ("Program KPIs")

Measures of the RNM's performance and ability to deliver the intended benefits that can **inform the continuous evolution of the RNM structure**

### **Additional questions to be addressed through this effort:**

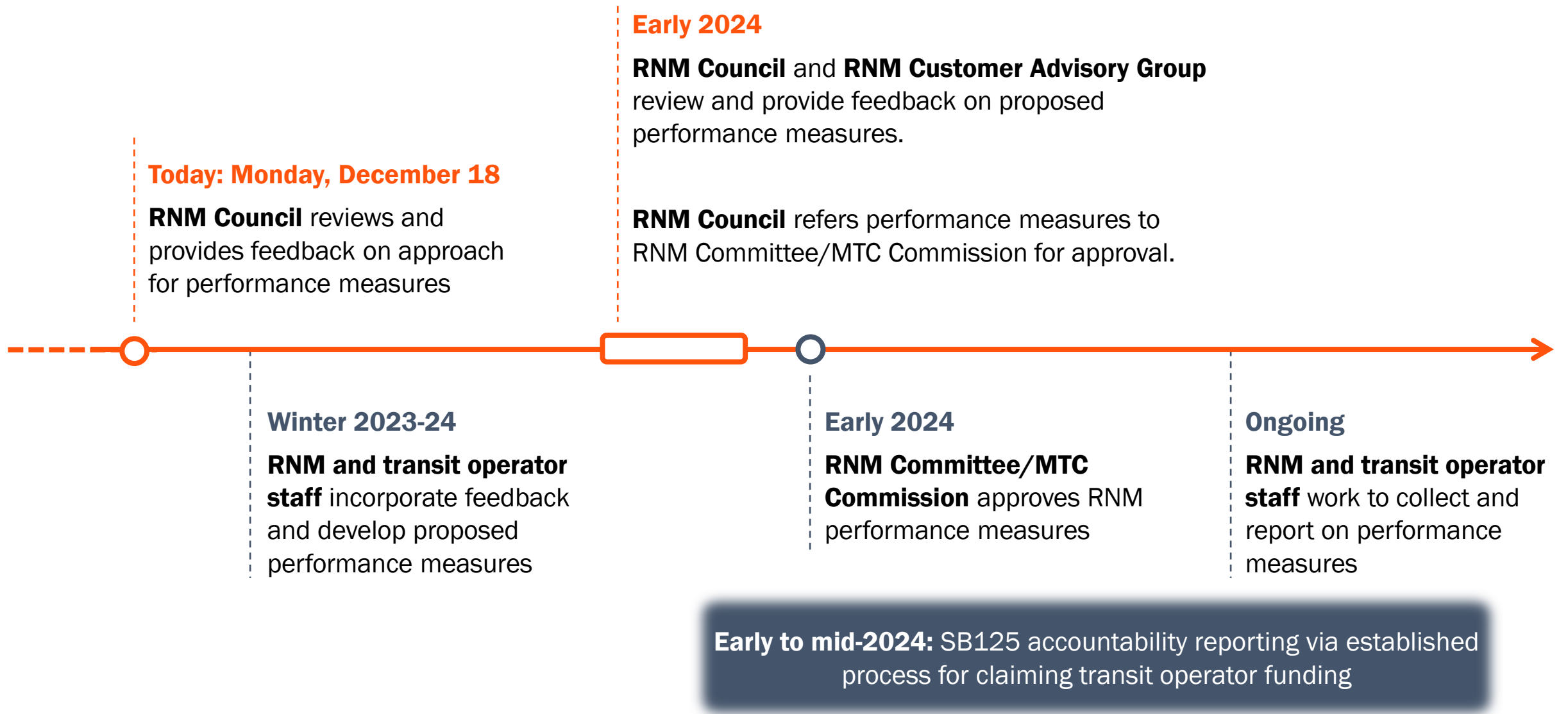
- **Targets:** What measures should have targets? How should we determine those targets?
- **Frequency:** What is the appropriate frequency for reporting for each measure?
- **Format:** What is the appropriate format (report, dashboard, etc.) for presenting the metrics?



# RNM Performance Measures: Categories & Potential Sub-Categories

Measure Type	Category & Sub-Categories		Description
<b>Regional Transit Outcome Measures</b>	<b>Rider Experience</b> The end-to-end journey and experience of individual riders on transit	<b>Safety</b>	Providing a safe, secure, and comfortable environment for riders
		<b>Reliability</b>	Establishing a dependable system that is on-time and predictable
		<b>Connectivity</b>	Creating an integrated network that is coordinated, convenient, and easy to use
		<b>Equity</b>	Ensuring the transit system is inclusive, accessible, and serves diverse rider needs
	<b>Regional Transit Operations</b> The overall health of the regional transit network		Growing regional ridership levels and supporting transit operations by delivering on the RNM Mission and Vision
<b>RNM Effectiveness Measures</b>	<b>RNM Effectiveness</b> How effective the RNM framework is in delivering its Mission and Vision		Measures that inform the continuous improvement of the RNM framework (e.g., actions taken, work plan progress, capabilities)

# Next Steps





# Metropolitan Transportation Commission

375 Beale Street, Suite 800  
San Francisco, CA 94105

## Legislation Details (With Text)

**File #:** 23-1491      **Version:** 1      **Name:**

**Type:** Report      **Status:** Informational

**File created:** 11/16/2023      **In control:** Regional Network Management Council

**On agenda:** 12/18/2023      **Final action:**

**Title:** Transit Transformation Action Plan: Update on Regional Transit Priority Efforts

A presentation on current efforts focused on the development of a regional Transit Priority Policy and funding the design and delivery of near-term transit projects that improve speed and reliability.

**Sponsors:**

**Indexes:**

**Code sections:**

**Attachments:** [5a. Summary Transit Priority Efforts](#)  
[5ai. Transit Priority Efforts - Attachment A](#)  
[5aii. Transit Priority Efforts - Attachment B](#)

Date	Ver.	Action By	Action	Result
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**Subject:**

Transit Transformation Action Plan: Update on Regional Transit Priority Efforts

A presentation on current efforts focused on the development of a regional Transit Priority Policy and funding the design and delivery of near-term transit projects that improve speed and reliability.

**Presenter:**

Joel Shaffer (MTC), Mika Miyasato (AC Transit)

**Recommended Action:**

Information

**Attachments:**

# Regional Network Management Council

December 18, 2023

Agenda Item 5a

## Transit Transformation Action Plan: Update on Regional Transit Priority Efforts

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### **Subject:**

An update on the identification of near-term transit projects to improve transit speed and reliability and development of a regional Transit Priority Policy.

### **Background:**

Investing in transit priority throughout the Bay Area roadway network is one of many strategies adopted by MTC to improve the transit customer experience and encourage more people to use transit. Transit priority efforts are being developed in close partnership with transit agency partners. Specifically, the Bus Accelerated Infrastructure Delivery (BusAID) effort and regional Transit Priority Policy – Transit Transformation Action Plan (TAP) items No. 9 and 12 respectively – are being co-led by MTC and AC Transit staff. A Transit Priority Working Group (TPWG) consisting of transit operator staff was formed in July 2023 to provide regular input on transit priority work at all stages.

### **BusAID Program (TAP Action No. 9)**

The BusAID effort serves to inventory transit operator-identified “hotspot” locations with delay or reliability issues and fund the delivery of near-term (quick-build) transit priority projects. The intent is to maximize travel time savings and service reliability improvements for the most people as quickly as possible, while centering populations that depend on transit the most.

Staff initiated the BusAID program in spring 2023, interviewing each of the 20 Bay Area bus, light rail, and streetcar operators to document barriers to transit priority and inventory operator-identified hotspot locations with delay or reliability issues (Phase 1). Upon finalizing the hotspot inventory, staff developed hotspot scoring criteria related to transit service characteristics, equity considerations, and PBA 2050 Priority Development Areas (Phase 2). Staff presented draft scoring criteria to the August TPWG and October RNM Customer Advisory Group and are seeking additional input from the RNM Council. The scoring criteria will be used to generate a draft project list, which will be presented to the RNM Council and other advisory bodies in early

2024. Subsequently, staff will evaluate the feasibility/readiness of the highest scoring projects to develop project funding recommendations (Phase 3). Upon approval of project funding recommendations, project sponsors can begin implementation (Phase 4).

**Table 1: BusAID Schedule**

<b>Phase 1</b> (Spring/Summer 2023)	<b>Phase 2 – Active Phase</b> (Fall 2023/Winter 2024)	<b>Phase 3</b> (Winter/Spring 2024)	<b>Phase 4</b> (Mid-2024 Onward)
Operators Interviews and Hotspot Inventory	Hotspot Project List	Feasibility/Readiness Assessment and Funding Recommendations	Project Advancement

**Transit Priority Policy (TAP Action No. 12):**

The purpose of the Transit Priority Policy is to establish a regional vision to support the implementation of transit priority initiatives and address barriers such as project delivery processes, multi-agency coordination challenges, data availability, and limited funding.

A workshop was held on December 12 to kick off the development of the Policy and included staff from transit agencies, Caltrans, county transportation agencies, cities, advocacy organizations, and MTC (Phase 1). In early 2024, staff will develop policy content and supporting documents, informed by the workshop and input from the RNM Council and other advisory bodies (Phase 2). Staff are targeting mid to late 2024 for policy adoption (Phase 3).

**Table 2: Regional Transit Priority Policy Schedule**

<b>Phase 1 – Active Phase</b> (Fall 2023)	<b>Phase 2</b> (Winter/Spring 2024)	<b>Phase 3</b> (Mid to late2024)
Early Coordination & Workshop	Policy Development	Policy Adoption

**Issues:**

None identified.

**Recommendations:**

Information only.

**Attachments:**

- Attachment A (Presentation): “Update on Regional Transit Priority Efforts”
- Attachment B (Map): “BusAID Operator-Identified ‘Hotspot’ Point and Segment Locations”





TRANSIT TRANSFORMATION  
**ACTION PLAN**

# Update on Regional Transit Priority Efforts

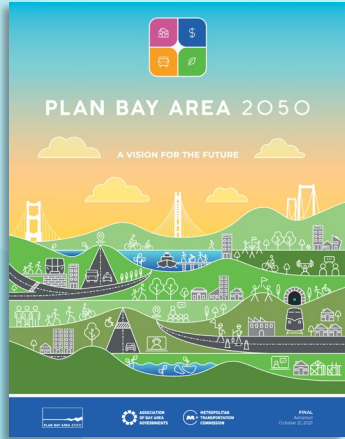
Regional Network Management Council  
December 18, 2023 Agenda Item 5a Attachment A

# Today's Agenda

- **Regional Transit Efforts**
  - **Regional Transit Priority Policy**
    - Program Overview & Schedule
  - **Bus Accelerated Infrastructure Delivery (BusAID)**
    - Program Overview & Schedule
    - Draft Scoring Criteria & Weighting



# MTC Long- and Near-Term Plans Underscore Transit's Importance for the Region



## Plan Bay Area 2050 (PBA)

- ▶ Infuses billions of dollars into faster, more reliable transit (including rail and express bus service.)
- ▶ Improves access to frequent transit and to safe bicycle and pedestrian facilities.
- ▶ Achieves state-mandated greenhouse gas reduction target.




## Transit Transformation Action Plan

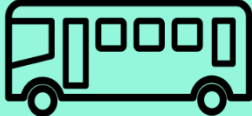
- ▶ Key component of PBA 2050's Implementation Plan.
- ▶ Near-term implementation helps revitalize Bay Area transit.

# MTC Transit Priority Efforts

**Regional Transit Priority Policy**



**Bus Accelerated Infrastructure Delivery (BusAID)**



**Forward Commute Initiatives**  
(incl. HOV policy)



**Innovative Deployments to Enhance Arterials**  
(IDEA)



**Transit Performance Initiative**



*Today's focus*

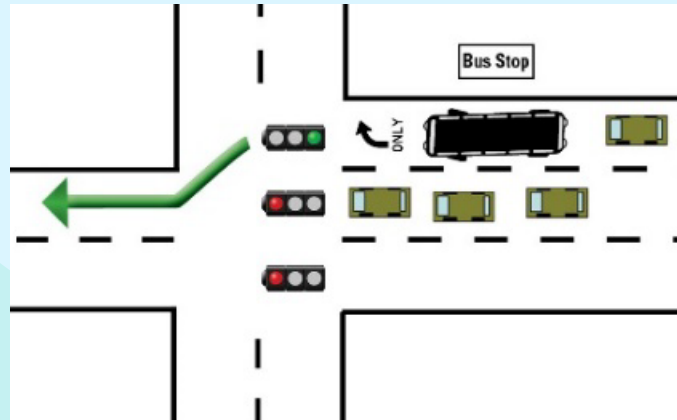
*Plan Bay Area 2050 Action 6F*

*Transit Transformation Action Plan Actions 9 & 12*

# What is Transit Priority?



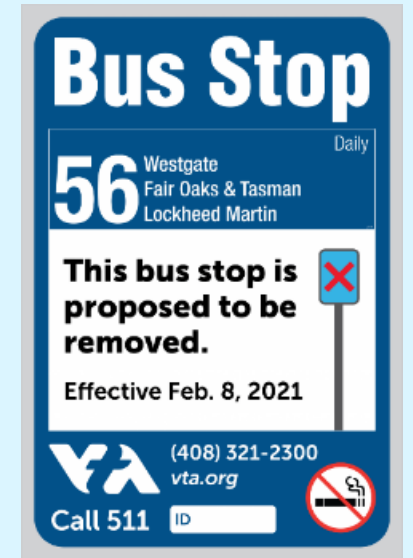
Transit Lanes



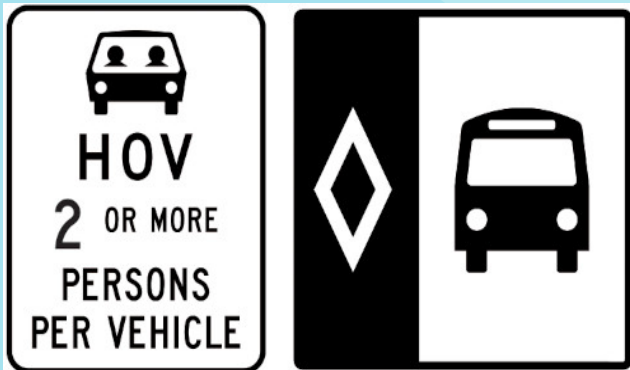
Queue Jump Lanes



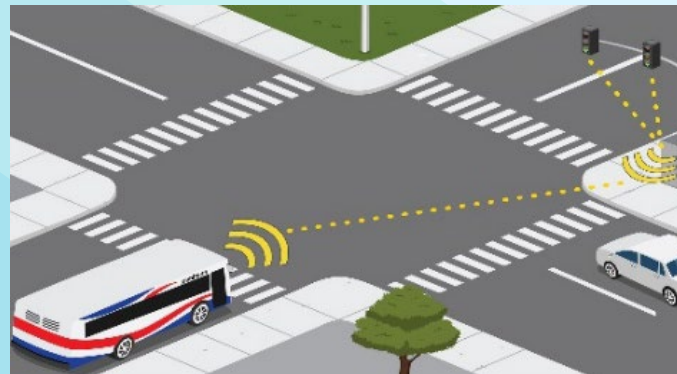
Turn Restrictions



Stop Siting



HOV Lanes



Transit Signal Priority



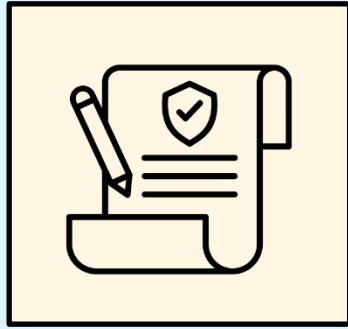
Stop Design



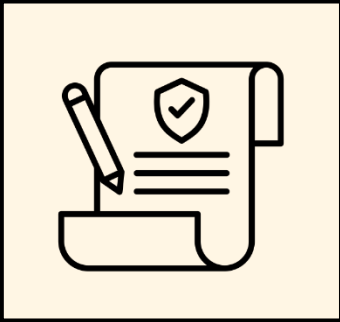
Enforcement

# Regional Transit Priority Policy

- **Establish a regional vision to support the implementation of transit priority initiatives and address barriers such as:**
  - Project delivery processes
  - Multi-agency coordination challenges
  - Data availability
  - Limited funding



# Regional Transit Priority Policy Schedule



Council  
feedback on  
draft policy  
document

**Early Coordination  
& Workshop**  
*Fall 2023*

An icon showing four stylized human figures with speech bubbles and a glowing lightbulb above them, representing a workshop or coordination session.

**Policy  
Development**  
*Winter/Spring 2024*

An icon of two interlocking gears, representing the development or engineering phase of a policy.

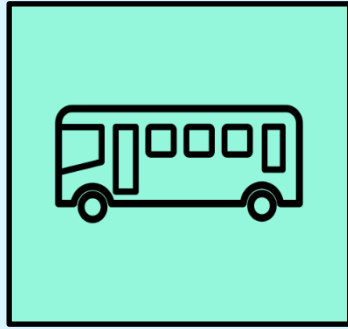
**Policy Adoption &  
Implementation**  
*Mid-2024 Onward*

An icon of a scroll with a checklist and a checkmark, representing the final adoption and implementation of the policy.



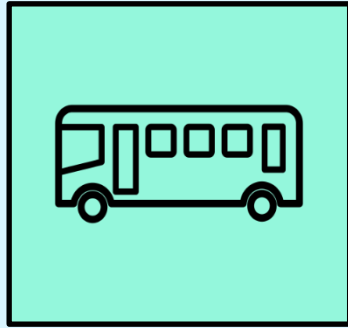
# BusAID

- Inventory operator-identified “hotspot” locations with delay or reliability issues and fund the delivery of near-term (quick-build) transit priority projects.
- Intent is to **maximize travel time savings and service reliability improvements for the most people as quickly as possible**, while centering populations that depend on transit the most.



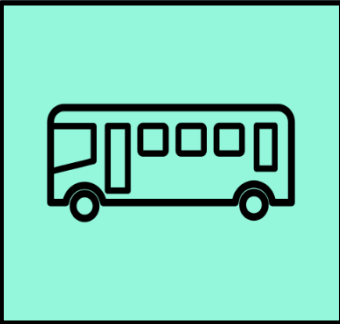
# BusAID Schedule: Phases 1-3

*Hotspot Inventory, Project List, Funding Recommendations*



# BusAID Schedule: Phase 4

*Funding, Implementation, and Monitoring*





# BusAID Criteria & Weighting (Draft)

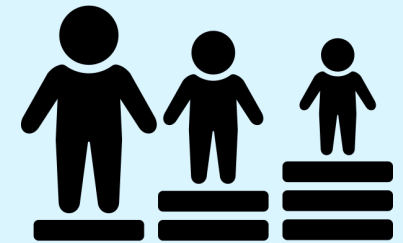
- **Transit Service (60% weight)**

- Total ridership
- Potential delay reduction



- **Equity (30% weight)**

- Rider demographics
- Presence of Equity Priority Community (EPC)



- **Priority Development Area (10% weight)**

- Presence of Priority Development Area (PDA)

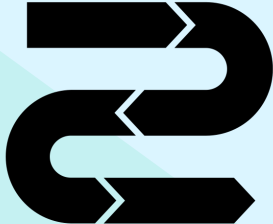


# BusAID Feasibility/Readiness Assessment

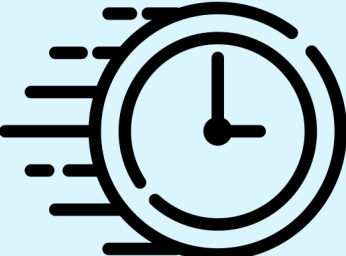
*Not part of project scoring. Used to filter project list, after scoring, to develop funding recommendations, given emphasis on near-term improvements to the transit network.*



**Project Cost**



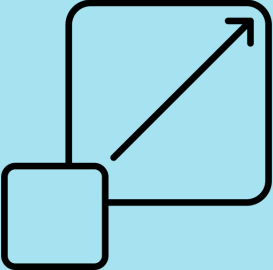
**Project Delivery Phase**



**Quick-Build Potential**



**Environmental Clearance**



**Scalability**



**ROW Agency Support/Coordination**



**Project Sponsor & Delivery Agency**



**Type(s) of Assistance Needed**

# Ongoing Coordination

- **Transit Agency/MPO Shared Management**
  - Co-project management on regional transit priority, wayfinding, fare payment, and long-range planning efforts
- **Regular Reports to Advisory Bodies**
  - RNM Council
  - RNM Customer Advisory Group
- **Regular Stakeholder Meetings**
  - Transit Priority Working Group (operator staff)
  - Arterial Operations Committee (city/county staff)
  - Bay Area County Transportation Agencies Executive Roundtable (county executives/staff)
  - Bay Area Partnership Accessibility Committee
  - Caltrans Check-Ins (District 4 staff)
- **Cross-Department Collaboration at MTC**
  - Internal coordination between related MTC efforts

# Discussion

**Joel Shaffer, P.E.**  
***Transit Priority Program Manager***

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**Attachment B: BusAID Operator-Identified “Hotspot” Point and Segment Locations**





# Metropolitan Transportation Commission

375 Beale Street, Suite 800  
San Francisco, CA 94105

## Legislation Details (With Text)

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**File #:** 24-0097      **Version:** 1      **Name:**  
**Type:** Report      **Status:** Informational  
**File created:** 12/10/2023      **In control:** Regional Network Management Council  
**On agenda:** 12/18/2023      **Final action:**  
**Title:** Public Comments  
**Sponsors:**  
**Indexes:**  
**Code sections:**  
**Attachments:** [7a. Seamless Bay Area and Transportation Management Association Organizations](#)

Date	Ver.	Action By	Action	Result
------	------	-----------	--------	--------

**Subject:**  
Public Comments

**Attachments:**



December 7, 2023

Dear Fare Integration Task Force members, Transit Agency Board Members, and MTC Commissioners,

Thank you very much for advancing the Clipper BayPass all-agency transit pass pilot, expanding from the initial participant base of public higher education and affordable communities to include up to 10 employers and transportation management associations with up to 20,000 participants.

We are very pleased to see the dramatic success of the first phase of the BayPass pilot showing a 35% increase in transit ridership among people whose access was expanded from a single agency to all agencies, improving mobility for people, helping the transit system regrow ridership, and advancing our region's goals on climate, equity and congestion relief.

Our organizations strongly believe that an all-agency institutional pass is one of the fastest and most meaningful options available to the region to regrow transit ridership and expand access to the transit system. While we are glad that this next phase of the pilot is advancing we urge MTC and transit operators to maintain their focus on this effort and to work expediently toward a full scale launch and region-wide formalization of the BayPass program as soon as possible. We understand that this will require formalizing a pricing and revenue distribution structure for the program as well as addressing long term implications for existing institutional pass programs.

We are confident that MTC and operators can come together to creatively overcome these implementation hurdles without further delay or compromise to the overall program. The need to rebuild ridership and strengthen public trust in the region's transit system is an imperative and mutual responsibility that all operators share. Transit is not on a sustainable course and the need for public investment in the system has never been greater- showing that we have the capacity to work together and change is essential.

Thank you for your consideration,

John Ristow  
**San Jose Department of  
Transportation**

Amy Buckmaster  
**Chamber San Mateo County**

Alyssa Sherman  
**Salesforce**

Ian Griffiths  
**Seamless Bay Area**

Amy Thomson  
**TransForm**

Laura Tolkoff  
**SPUR**

Tiffany Rodriguez  
**San Jose State Associated  
Students**

Dave Sorrell  
**Association of Commuter  
Transportation**

Adina Levin  
**Friends of Caltrain**

Ewan Barker Plummer  
**San Francisco Youth  
Commission**

**Sonoma County Climate  
Activist Network**

Russell Hancock  
**Joint Venture Silicon Valley**



Laura Hill  
**Bay Area Council**

John Ford  
**Commute.org**

Lucy Gigli  
**Alameda TMA**

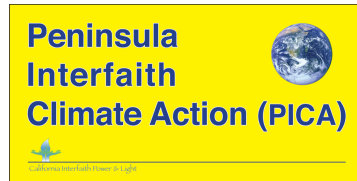
Justine Burt  
**Palo Alto TMA**

Roni Hattrup  
**Mountain View TMA**

LOGOS AND SIGNERS FROM PREVIOUS LETTER - NEED TO UPDATE FOR CURRENT LETTER




Additional co-signing organization logos continue on pages 2 and 3



Additional co-signing organization logos continued from page 1





*Additional co-signing organization logos continued from pages 1 and 2*

Adina Levin  
**Friends of Caltrain**

Ian Griffiths, Policy Director  
**Seamless Bay Area**

Gwen Litvak  
**Bay Area Council**

John Ristow  
**Director of Transportation, City of San Jose**

Tiffany Rodriguez,  
**Manager, Transportation Solutions,  
Associated Students, San Jose State  
University**

Angie Evans  
**Palo Alto Forward**

Kelsey Banes  
**Peninsula for Everyone**

Evelyn Stivers  
**Housing Leadership Council of San Mateo  
County**

Sheri Bruns  
**Executive Director, Silicon Valley Independent  
Living Center**

Vanessa Bohm  
**Urban Environmentalists**

Debbie Toth, President & CEO  
**Choice in Aging**

Bruce England

Jonathon Kass, Transportation Policy Manager  
**SPUR**

Roseanne Foust, President & CEO  
**San Mateo County Economic Development  
Association (SAMCEDA)**

Jordon Wing  
**Streets for People Bay Area**

Diane Bailey, Executive Director  
**Menlo Spark**

Petra Siltou  
**Thrive Alliance: The Alliance of Non-profits  
for San Mateo County**

Riya Master  
**External Affairs Vice President, Associated  
Students of the University of California**

Kristina Pappas, President  
**San Francisco League of Conservation Voters**

Jack Kurzweil  
**Wellstone Democratic Renewal Club**

Jeffrey Levin, Policy Director  
**East Bay Housing Organizations**

Michael Abramson  
**Mountain View YIMBY**

Helena Chang, Advocacy Program Manager  
**The Center for Independent Living (TheCIL)**

Greg Magofña, Co-Executive

**Mountain View Coalition for Sustainable Planning**

Lauren Weston, Executive Director  
**Acterra: Action for a Healthy Planet**

Jason Baker  
**Silicon Valley Leadership Group**

Kathryn Hagerman Medina, Director, Customer Success, **RideAmigos**

Debra Ballinger, Executive Director  
**Monument Impact**

Rorbert Feinbaum  
**SaveMUNI**

Tina Martin  
**Mothers Out Front San Francisco**

David Sorrell, TDM-CP  
**Northern California Chapter, Association for Commuter Transportation**

Russ Hancock, President & CEO  
**Joint Venture Silicon Valley**

Ahleli Cuenca  
**Youth Leadership Institute**

Nicole Kemeny, President  
**350 Silicon Valley**

Carol Cross, Co-Convenor  
**Fossil Free Mid-Peninsula**

Bijan Mehryar  
**Salesforce**

Liore Milgrom-Gartner  
**CA Interfaith Power & Light**

Scott Knies  
**San Jose Downtown Business Association**

Dave Campbell  
**Bike East Bay**

**East Bay for Everyone**

Jim Baker, CEO & Founder  
**Xentrans**

Marco Echeandia, Director of Sustainability  
**Associated Students of San Jose State University**

Antonio Maldonado, Director of Business Affairs  
**Associated Students of San Jose State University**

Zach Drucker  
**sf.citi**

Jack Swearngen  
**Friends of SMART**

Hans Larsen, Public Works Director  
**City of Fremont**

Justine Marcus  
**Enterprise Community Partners**

Adam Thongsavat, Public Policy  
**Airbnb**

Michael Gliksohn, Treasurer  
**Richmond Progressive Alliance**

Marlene Santoyo  
**Menlo Together**

Erin Chazer  
**Peninsula Young Democrats**

Paul Fadelli  
**Mayor, City of El Cerrito**

Rick Bonilla, Mayor  
**City of San Mateo**

Nathan Ulsh  
**San Jose Downtown Business Association**

Ethan Mizzi, Chair  
**South San Francisco Youth Commission**

Jen Klose, Executive Director  
Calum Weeks, Policy Director  
**Generation Housing**

Warren Wells, Policy and Planning Director  
**Marin County Bicycle Coalition**

Jodie Medeiros, Executive Director  
**Walk San Francisco**

Duane Bay  
**EPA Can Do**