






RNM Council Work Plan Progress Update



Regional Network Management Council
June 2024

























RNM Council FY2023-24 & FY2024-25 Work Plan

RNM Council Management	Transit Transformation Action Plan				
<ul style="list-style-type: none"> RNM standup activities (Charter, Work Plan, budget, staffing, etc.) TAP two-year status update and amendment Develop program and benefit KPIs Develop FY2025-26 Work Plan 	 <h3>Fares & Payment</h3>	 <h3>Customer Information</h3>	 <h3>Transit Network</h3>	 <h3>Accessibility</h3>	 <h3>Funding</h3>
	<ul style="list-style-type: none"> Clipper START <div style="border: 1px dashed gray; padding: 5px; margin-top: 10px;"> <p><i>Currently overseen by the Fare Integration Task Force:</i></p> <ul style="list-style-type: none"> + Clipper BayPass launch and expansion (e.g. for major events) No-cost/reduced-cost interagency transfers Refine vision for common fare structure for regional transit </div>	<ul style="list-style-type: none"> Prototypes and pilots for regional mapping & wayfinding signage Availability and reliability of regional real-time transit data + Strategic/cohesive communications + Coordinated customer experience surveys 	<ul style="list-style-type: none"> Transit priority implementation (e.g., BusAID) Regional Transit Priority Policy Transit 2050+ project performance assessment and network concepts 	<ul style="list-style-type: none"> Standardize paratransit and Clipper RTC eligibility practices Improve regional paratransit trips through one-seat ride pilot programs, improved cost-sharing, and enhanced transfer policies 	<ul style="list-style-type: none"> + Develop strategies to fully fund TAP initiatives Ongoing advocacy for funding
	Legend <ul style="list-style-type: none"> Ongoing TAP work that creates tangible outcomes for riders 		<ul style="list-style-type: none"> Ongoing TAP work related to planning and policymaking 		<ul style="list-style-type: none"> + New activities

RNM Council Work Plan Progress Update

JUNE 2024 STATUS UPDATE

Legend		Initial Discussions
		Planning
		Pilot/Program Launch
		Evaluation & Refinement

	Status	Recent & Upcoming Activities
RNM Council Management	   	<ul style="list-style-type: none"> Developing approach for TAP update – will return for Council feedback. RNM performance measures adopted; implementation underway.
Fare Integration¹	   	<ul style="list-style-type: none"> Ongoing work to identify and implement strategies to grow and evolve Clipper START and Clipper BayPass pilots. Extended BayPass Phase 1 for existing students/residents. No-cost/reduced-cost interagency transfer pilot MOU circulating for approval. Coordination with Clipper on customer information campaign. Developing approach for regional fares – will return for Council feedback.
Customer Information	   	<ul style="list-style-type: none"> Finalizing prototype designs (including an additional project at Powell St. Station), refining outreach and prototype evaluation approach, engaging in discussions to identify pilot locations. Continuing to develop approaches for real-time data, communications, and surveys – will return for feedback.
Transit Network	   	<ul style="list-style-type: none"> \$18 million approved for eight BusAID projects. Technical assistance program for transit signal priority launched June 2024. Developing framework for regional transit priority policy based on initial stakeholder input. Transit 2050+ project performance assessment and draft network to be reviewed by the RNM Council. Upcoming public engagement in summer and fall.
Accessibility	   	<ul style="list-style-type: none"> Standardized paratransit eligibility practices to be reviewed by the RNM Council in summer 2024. Analyzing paratransit transfer trip data to identify one-seat ride pilot opportunities.
Funding	   	<ul style="list-style-type: none"> Developing TAP/RNM funding plan update – will return for Council review. Ongoing collaboration to support development of a transportation funding measure for 2026.

1. Some fare integration activities are currently overseen by the Fare Integration Task Force.

Regional Network Management Council FY 2023-24 & FY 2024-25 Work Plan

Quarterly Progress Report – June 2024

RNM Council Work Plan Progress Update Summary

Category	June 2024 Status	Recent & Upcoming Activities
RNM Council Management		<ul style="list-style-type: none"> Developing approach for TAP update – will return for Council feedback. RNM performance measures adopted; implementation underway.
Fare Integration¹		<ul style="list-style-type: none"> Ongoing work to identify and implement strategies to grow and evolve Clipper START and Clipper BayPass pilots. Extended BayPass Phase 1 for existing students/residents. No-cost/reduced-cost interagency transfer pilot MOU circulating for approval. Coordination with Clipper on customer information campaign. Developing approach for regional fares – will return for Council feedback.
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Accessibility		<ul style="list-style-type: none"> Standardized paratransit eligibility practices to be reviewed by the RNM Council in summer 2024. Analyzing paratransit transfer trip data to identify one-seat ride pilot opportunities.
Funding		<ul style="list-style-type: none"> Developing TAP/RNM funding plan update – will return for Council review. Ongoing collaboration to support development of a transportation funding measure for 2026.

Table Legend	Initial Discussions	Pilot/Program Launch
	Planning	Evaluation & Refinement

¹ Some Fare Integration activities are currently overseen by the Fare Integration Task Force.

Detailed RNM Activity Update – June 2024

Work Plan Item	Activity	Timeframe	Recently Completed Activities	Upcoming Activities
RNM Council Management				
RNM Standup Activities	<ul style="list-style-type: none"> Develop and adopt FY 2023-24 & FY 2024-25 Work Plan Develop and endorse RNM Council Charter Elect Chair and Vice Chair 	End of 2023	N/A - Complete	N/A - Complete
Transit Transformation Action Plan (TAP)	<ul style="list-style-type: none"> Review TAP two-year status update Review and adopt an amendment to TAP 	Late 2023 to early 2024	Staff have been assessing the status of TAP implementation and are refining approaches for an amendment to the TAP.	RNM Council to review proposed amendment to TAP.
RNM Performance Measures & KPIs	<ul style="list-style-type: none"> Develop & endorse RNM performance measures 	Early 2024	Staff presented initial RNM performance measures to the RNM Council, Customer Advisory Group, and RNM Committee. Initial measures were approved in May.	Ongoing coordination on implementation of measures.
RNM Council FY 2025-26 Work Plan	<ul style="list-style-type: none"> Develop and adopt the FY 2025-26 RNM Council Work Plan 	Early to mid-2025	Not started.	N/A

Work Plan Item	Activity	Timeframe	Recently Completed Activities	Upcoming Activities
Fares & Payment				
Clipper START	<ul style="list-style-type: none"> • Program refinements to increase awareness and participation 	2024-2025	MTC has formalized new partnerships with various community-based organizations around the Bay Area to assist in community outreach to promote the Clipper START program with the goal of increasing enrollment.	MTC's Access(ibility), Culture, and Racial Equity (ACRE) Office is currently leading a study to examine opportunities to improve MTC's various means-based discount programs, including Clipper START. Upon completion of the study this summer, staff will review recommendations, engage operators, and draft implementation plan for potential roll-out.
<i>[Fare Integration Task Force (FITF) Activity]</i>	<ul style="list-style-type: none"> • <i>Evaluate and contemplate extension of the Clipper BayPass Phase 1 pilot</i> 	<i>Ongoing</i>	FITF endorsed extending the pilot for Phase 1 customers. MTC has identified regional funds to support the transition period.	Continue working with Phase 1 partners to expand BayPass for the entire student/resident population.
<i>Clipper BayPass launch and expansion</i>	<ul style="list-style-type: none"> • <i>Launch BayPass Phase 2 Pilot to employers</i> 	<i>Ongoing</i>	FITF endorsed amendment to Participation Agreement. Operators working to execute amendment. Ongoing recruitment for remaining Phase 2 employers.	Ongoing program management, including recruitment/outreach, contracting, etc.
	<ul style="list-style-type: none"> • <i>Explore expansion of products for the general public</i> 	<i>Ongoing</i>	FITF endorsed amendments to BayPass Participation Agreement to allow for special events.	Discussions with interested organizations and coordination with Clipper to develop product.
<i>[FITF Activity] No-cost/reduced-cost interagency transfers</i>	<ul style="list-style-type: none"> • <i>Approve interagency transfer pilot MOU</i> • <i>Program evaluation and recommendations</i> 	<i>Early 2024 to mid-2026</i>	MOU is circulating for transit operator adoption.	Coordination with Clipper on communications as part of customer information campaign.

Work Plan Item	Activity	Timeframe	Recently Completed Activities	Upcoming Activities
<i>[FITF Activity] Refine vision for common fare structure for regional transit</i>	<ul style="list-style-type: none"> • Refine the vision and develop next steps 	TBD	Staff are having initial discussions to develop a draft scope of work.	Staff will develop approaches and return for FITF feedback.
Customer Information				
Prototypes and pilots for regional mapping & wayfinding signage	<ul style="list-style-type: none"> • Mapping & Wayfinding prototypes • Final Wayfinding Standards • Expand implementation throughout the region, including pilots 	Standards adoption in 2024	RNM Council provided input on signage, evaluation approach, and pilot approach in May. Ongoing work with transit operator staff to finalize prototype designs for testing in fall 2024 and to identify locations for pilots throughout the region. Includes transit stop signage, station wayfinding, and maps.	Conduct outreach with riders, stakeholder groups, and operators in tandem with prototype implementation.
Availability and reliability of regional real-time transit data	<ul style="list-style-type: none"> • Availability and reliability of real-time transit data feeds (GTFS-RT) • Identify opportunities to improve real-time information 	2024-2025	MTC is starting to receive and review TDA Claims Workbooks with GTFS checklists from operators receiving SB125 funding.	Staff will be developing approaches and return for RNM Council feedback.
Strategic/ cohesive communications	<ul style="list-style-type: none"> • Improve responsiveness and regional cooperation in communications to riders 	Ongoing	MTC staff have begun discussions to develop a draft communications strategy for the RNM.	Staff will work with transit agencies on an RNM communications strategy and return to the RNM Council for feedback.
Coordinated customer experience surveys	<ul style="list-style-type: none"> • Implementation of a regional transit rider experience survey 	2024-2025	Initial RNM performance measures, including topics for a rider survey, were approved in May. In addition, data collection for the Regional Transit Passenger Snapshot Survey will be completed soon.	Staff are reviewing existing transit survey efforts, developing approaches, and will return for RNM Council feedback. Analyze and share results from the Snapshot Survey.

Work Plan Item	Activity	Timeframe	Recently Completed Activities	Upcoming Activities
Transit Network				
Transit priority implementation	<ul style="list-style-type: none"> • Bus Accelerated Infrastructure Delivery (BusAID) program draft scoring and funding recommendations 	Early to mid 2024	MTC approved \$18 million in funding for eight BusAID projects that were approved by the RNM Council in April.	<p>Develop agreements between MTC and BusAID project sponsors that specify project scope, schedule, and budget. For federally-funded projects, complete processes to receive authorization to commence work.</p> <p>Call for projects for a technical assistance program for transit signal priority (IDEA TSP) launched in June.</p>
Regional Transit Priority Policy	<ul style="list-style-type: none"> • Development of a Regional Transit Priority Policy • Implementation of the Regional Transit Priority Policy 	2024	Met with ad hoc committee 3 times during the spring to obtain input on the policy framework.	Staff will be updating the policy framework. Outreach to transit operator, county transportation agency, city, and Caltrans staff to obtain additional input to follow.
Transit 2050+	<ul style="list-style-type: none"> • Transit project performance assessments • Recommended transit network 	Early to mid 2024	MTC has been in the process of conducting the project performance assessment (PPA) and developing a draft transit network in conjunction with the transit-operator Project Management Team (PMT).	<p>Reviewing draft PPA results and draft transit network with the PMT and various stakeholder groups, including the RNM Council.</p> <p>Conduct a second round of public engagement in coordination with Plan Bay Area 2050+ in the summer and fall.</p>

Work Plan Item	Activity	Timeframe	Recently Completed Activities	Upcoming Activities
Accessibility				
Standardize paratransit and Clipper RTC eligibility practices	<ul style="list-style-type: none"> Adopt standardized eligibility practices 	Early 2024	Staff have been seeking feedback for refinement of standardized eligibility practices.	Recommendations will be reviewed by the RNM Council in summer 2024 and subsequently by the RNM Committee. Discussions with transit operator staff on implementation next steps to follow.
Improve regional paratransit trips	<ul style="list-style-type: none"> Identify one-seat ride (OSR) pilot opportunities 	2024	Staff presented an overview to the RNM Council in March.	Staff are working to analyze paratransit transfer trip data to identify OSR pilot opportunities, which will be presented to the RNM Customer Advisory Group and Council for feedback.
	<ul style="list-style-type: none"> Cost-sharing agreements and regional standards/policies for paratransit transfer trips 	2024-25	Not started.	N/A
Funding				
Develop strategies to fully fund TAP initiatives	<ul style="list-style-type: none"> Prioritize the use of limited funding to advance RNM initiatives Identify opportunities for ongoing funding for priority programs 	Ongoing	Staff are working to prepare a funding update on TAP/RNM initiatives.	RNM Council to receive update on funding in fall 2024.
Advocacy for funding	<ul style="list-style-type: none"> Facilitate cooperative activities to support ongoing advocacy to secure funding for transit throughout the region. 	Ongoing	Ongoing collaboration with other MTC staff to support the development of enabling legislation to authorize a transportation funding measure in 2026.	Continue to support operator and MTC led efforts to secure funding to deliver the Transit Transformation Action Plan as well as avert the transit fiscal cliff.