

**Metropolitan Transportation Commission
Regional Network Management Committee**

December 8, 2023

Agenda Item 3a

**MTC Resolution No. 4622: Draft Regional Network Management (RNM) Council Charter
and Draft RNM Council Fiscal Year (FY) 2023-24 & 2024-25 Work Plan**

Subject:

Initial work to stand up the Regional Network Management (RNM) Council includes the development of a Charter and Work Plan.

Background:

In February of this year, the Commission approved the RNM framework (MTC Resolution No. 4564), which included a structure for carrying out the objectives of the regional network management program. In furtherance of the Commission's commitment to that plan, staff has been working to establish an RNM Council, comprised of Operator and MTC Executive staff who understand transit operations, can represent the interests of their stakeholders and provide leadership and critical input on regional policies.

The inaugural meeting of the RNM Council was held on November 27, 2023. During the November meeting, a Chair and Vice-Chair were elected in anticipation of RNM Council Charter adoption by the Commission.

RNM Council Charter

In September 2023, the Commission approved the inaugural RNM Council Membership Roster. This month's item presents the RNM Council Charter for review by the RNM Committee and referral to the Commission for approval. The RNM Council Charter (Attachment A) outlines the mission statement, roles, responsibilities, procedures, appointment process, and membership criteria for the RNM Council. The draft charter was presented to the RNM Council in November for their feedback. No concerns were raised however, there is an interest in having an ongoing conversation with respect to balanced and equitable representation on the RNM Council.

RNM Council Draft FY 2023-24 & 2024-25 Work Plan

MTC and transit operator staff have collaborated to develop a draft Work Plan to guide the RNM Council's activities in FY 2023-24 & FY 2024-25. The Draft Work Plan was presented to the RNM Council for discussion in November and is being shared this month with the RNM

Committee for feedback, with planned adoption by RNM Council in December. At its November meeting, the RNM Council emphasized the importance of the Work Plan as the foundation for listening to and effectively communicating with the public, achieving tangible outcomes for riders, and establishing and reporting on performance measures.

The RNM Council Work Plan is anchored by the Transit Transformation Action Plan (TAP) “desired outcomes” and the mission and vision of the RNM. Items included in this year’s Work Plan aim to balance between initiatives already having momentum and funding (such as the roll-out of the regional mapping and wayfinding system) and introducing new priorities that would benefit from systematic, consistent regional implementation support, such as cross-agency pilots and initiatives. Work Plan items share a common focus on tangible customer benefits. Proactive attention to these items leads to improved transit competitiveness, faster deployment of change, and regional consistency.

Furthermore, entering its first year, the RNM Council Work Plan must also attend to and advance its evolving competencies, including developing program accountability tools measuring the RNM structure’s effectiveness at driving ambitious TAP outcomes. The Work Plan also introduces an initiative to adopt new regional and customer-focused performance measures to track system improvements and better create a predictable feedback loop with the regional customer.

Issues:


None identified.

Recommendations:

Refer MTC Resolution No. 4622 to the Commission for approval.

Attachments:

- Attachment A: MTC Resolution No. 4622, RNM Council Charter
- Attachment B: Draft RNM Council FY 2023-24 & 2024-25 Work Plan
- Attachment C: Presentation



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