



Bay Area Metro Center  
375 Beale Street  
San Francisco, CA 94105

## Meeting Minutes - Final

### Policy Advisory Council Transit Transformation Action Plan Subcommittee

*Adina Levin, Chair      Wendi Kallins, Vice Chair*

*Members*

*Bob Allen, Warren Cushman, Zack Deutsch-Gross,  
Gerry Glaser, Vinita Goyal, Ian Griffiths, Dwayne Hankerson,  
Carina Lieu, Emily Loper, Monica Mallon, Sebastian Petty,  
Phillip Pierce and Brian Stanke*

*Alternates*

*Anne Olivia Eldred, Jonathon Kass, and Terry Scott*

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Monday, January 9, 2023

1:00 PM

REMOTE

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#### 1. Call Meeting to Order / Roll Call / Confirm Quorum

**Present:** 11 - Chair Levin, Vice Chair Kallins, Member Deutsch-Gross, Member Griffiths, Member Hedges, Member Stanke, (Alternate) Eldred, (Alternate) Scott, Member Loper, Member Glaser and Member Petty

**Excused:** 2 - Member Goyal and Member Pierce

**Absent:** 7 - Member Allen, Member Hartman, Member Lieu, Member Mallon, (Alternate) Kass, Member Hankerson and Member Cushman

Policy Advisory Council Members Pamela Campos, Christine (Chris) Fitzgerald, Veda Florez, Johnny Parker Jr., and Frank Welte were also in attendance.

Subcommittee Member Hartman submitted her resignation, effective January 9, 2023.

Subcommittee Member Hedges submitted his resignation, effective February 1, 2023.

#### 2. Welcome - Adina Levin, Policy Advisory Council Transit Transformation Action Plan Subcommittee Chair

3. [22-1838](#) Approval of the November 18, 2022 Meeting Minutes

**Action:** Subcommittee Approval

**Attachments:** [03 22-1838 11-18-2022 Policy Advisory Council Transit Transformation Action Plan Subcommittee Meeting Minutes Draft.pdf](#)

**Upon the motion by Member Deutsch-Gross and second by Member Glaser, the November 18, 2022 Meeting Minutes were unanimously approved. The motion carried by the following vote:**

**Aye:** 8 - Chair Levin, Vice Chair Kallins, Member Deutsch-Gross, Member Griffiths, Member Stanke, Member Loper, Member Glaser and Member Petty

**Absent:** 10 - Member Allen, Member Hartman, Member Hedges, Member Lieu, Member Mallon, Member Goyal, (Alternate) Kass, Member Hankerson, Member Pierce and Member Cushman

4. [23-0115](#) Regional Network Management “Voice of the Customer” Advisory Committee Recommendation

Review of the consultant’s recommendation for creating a Regional Network Management (RNM) Advisory Committee as one of the entry points for the voice of the customer.

**Action:** Information

**Presenter:** Shruti Hari

**Attachments:** [04i 23-0115 Summary Sheet Regional Network Management Voice of the Customer Advisory Committee Recommendation.pdf](#)  
[04ii 23-0115 PowerPoint Regional Network Management Voice of the Customer Advisory Committee Recommendation.pdf](#)

Christine (Chris) Fitzgerald was called to speak.

Natalie Maxwell, Center of Independent Living, was called to speak.

Frank Welte was called to speak.

5. [22-1416](#) Mapping and Wayfinding Project Process and Engagement Update

Update on Mapping and Wayfinding Project Process and Engagement.

**Action:** Information

**Presenter:** Aaron Priven and Adrian Bell

**Attachments:** [05i\\_22-1416\\_Summary\\_Sheet\\_Mapping\\_Wayfinding\\_Project\\_Update.pdf](#)  
[05ii\\_22-1416\\_PowerPoint\\_Mapping\\_Wayfinding\\_Project\\_Update.pdf](#)

The following individuals spoke on this item:

Velda Florez;

Frank Welte;

Christine (Chris) Fitzgerald; and

Velda Florez.

**6. New Business**

Rich Hedges resigned from the Policy Advisory Council Transit Transformation Action Plan Subcommittee effective February 1, 2023.

**7. Public Comments / Other Business**

Aleta Dupree spoke on this item.

**8. Adjournment / Next Meeting**

**The next meeting of the Policy Advisory Council Transit Transformation Action Plan Subcommittee will be held Monday, February 13, 2023 at 1:00 p.m. Any changes to the schedule will be duly noticed to the public.**